

Proxy Server Requirements

The services that allow you to send orders online, download software service packs and access our remote support service all depend on the software being allowed to make outbound calls to the Internet. If your facility uses a proxy server to access the Internet, several functions of the Nuclear Medicine Information System (NMIS), Radiopharmacy Management Information System (RMIS) or BioDose software could be blocked.

Our software is not proxy aware, so the following exceptions will be needed. **Note:** The calls from the software are always outbound only. We would prefer the exception to be added using the URL rather than the IP address wherever possible. Outbound calls are made from the application itself and therefore the end user will not be able to authenticate for the proxy server. Please add an exception to bypass authentication.

Ports

80 and 443

URLs

1. For Online Ordering (OLO) the following will be used:

64.9.35.122 www.ec2softwareservices.com

2. For Remote Support the following will be used:

64.9.35.117 support.ec2software.com
173.15.153.156support.ec2software.com

3. Service Pack and software downloads will use:

64.9.35.121 ec2software.com
http://dl/dropboxusercontent.com/u/322722345
https://dl/dropboxusercontent.com/u/322722345

4. Online ordering with some pharmacies can also require the following:

Independents nuclear-pharmacy.com
Triad Isotopes onlineorder.triadisotopes.com