



Software Solutions

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BioDose/NMIS/RMIS/PRP

DVD Request

Current User Guide

This guide is intended for customers who are requesting a DVD version of BioDose/NMIS/RMIS/PRP.

Introduction

Welcome

Thank you for being a loyal customer of ec² Software Solutions. The following pages will guide you through the DVD request process. If you need help at any time during the request, please call us at 1-800-851-0025. We appreciate your business and look forward to serving you.

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New Software Delivery Method

What has changed?

Please note that in order to provide you with the best software in the industry, Version 17 has some changes in the delivery of the software. Here are some things that you should be aware of:

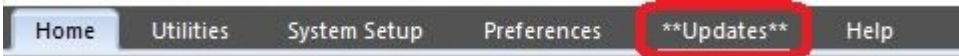
The main source of upgrade materials will be changed from a shipped DVD to a software download through your software or through our website.

For those customers that do not have the ability to download their new software or who prefer to have still have a DVD shipped can still do so. In version 16.10 or higher of the software and on the website there is the ability to Request DVD.

Please see the attached screen shots for a step by step process of downloading your software or requesting a DVD.

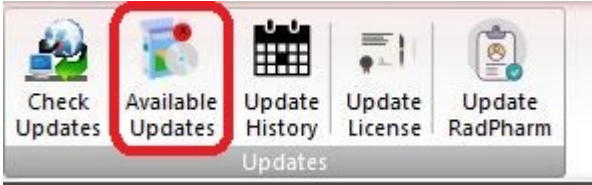
Requesting a DVD from your software

If you are running version 16.10 or higher of Biodose/NMIS there is a new tab at the top of the main screen.



When the Software Update Preference is set to Show Availability or Download Automatically (Preferences > System > Software Update Preference) and there is a new release the Updates Tab will show ****Updates****.

Clicking on the tab will show the buttons that allow you to manually check for an update or if one has been detected the Available Updates button will become active.



The message in the yellow box will let you know what, if any, updates are available. If updates are available you will enter the required information and select your option to download or request the DVD.

Available Updates

Check Updates

This is a automatic testing message.

User Information

First Name

Last Name

Phone No Ext

Email Address

Download release Ver. 17.00 Download service pack 16.10 Request DVD

Requesting a DVD from your software

If you chose to request the DVD and window will pop up showing you the address we have on file for shipping the DVD.

Verify Address and Request DVD

Please verify the shipping address below and modify, if needed.

Click to Edit the Address below

Attention to	<input type="text" value="John Doe"/>	Department	<input type="text" value="Some Department"/>
Address 1	<input type="text" value="1 Some Street"/>	Address 2	<input type="text" value="Suite 1"/>
City	<input type="text" value="Somewhere"/>	State	<input type="text" value="New Jersey"/>
Country	<input type="text" value="USA"/>	Zip	<input type="text" value="00000-0000"/>

If the address is correct just click the Send Request button. If the address is wrong you can click the edit button at the top and modify the address before sending the request.

Requesting a DVD from our website

To request a DVD through our website browse to www.ec2software.com/support/software-downloads

You will enter the same contact as you would through the software but you will need to enter your customer number which can be found in the bottom left of you software. You will also need a password which is contained in your software.

Please enter your contact details

Customer Number

Customer Name

Password (From Help screen (F7) of the application)

First Name

Last Name

Phone No

E-mail

To get this password you can click the F7 button on your keyboard but if that doesn't work go the Help tab and click about. In the window that pops up it will show you your password.

Requesting a DVD from our website

System Parameters [NJOFFICE \ cshannon on CSHANNON16]


My Hospital Inhouse Test Nuclear Medicine Dept 1234 Main Street Somewhere, New Jersey 00000 USA		Time Zone: Eastern Daylight Time
Customer Number : 0 Password : Q2R057 Authorized Users : 33 Number of Servers : 1 NRC# 01-123456	Software Version : 17.01 Software Date : 10-25-2016 Next Registration Due Date : 11- 5-2016 Account Type : Regular	
Hospital Configuration Dose Calibrator: Yes XRay: No Export Flag: No Common Filecard : No MEDRAD Intego Interface: No Accounting Interface: No EDI : No Mobile Reporting : No	System Interface : None HL7 Enterprise : No Label Printer: Yes Enterprise : HaspAuth: No 24/7 Support: No Mobile Coach: No Military Label Flag: No	Patient-Exam Reporting : No PRP Treadmill Interface : No OLO (On-Line Ordering) : Yes ICS: No Test Software: No External SQL Server: No

Once all of the information is entered correctly click the Check for Releases button. This will take you to the page to either download the latest software or request a DVD. The address we have on file will be shown.


If the address is correct just click the Request DVD button. If the address is wrong you can click the Modify Address button at the top and modify the address before sending the request.

Full Installation


- Create a new folder on your computer hard drive.
- Save the following 2 files in the same folder.

BioDose version 16 installation DVD (1030 MB) 


[Read Me](#)

License file ec2.lic 

Service Pack

BioDose version 16.11 service pack 

[Read Me](#)

SP auth file 

Installation Guides See Below
Hardware Specification

Thank you ec2 for using our software download page.

Shipping Address

Attention to

Department

Address1

Address2

City

State

Country

Zip Code

Modify Address